SHB202116 Certificate II in Retail Cosmetics
Course Information Brochure

Description of Course
This qualification reflects the role of retail sales personnel involved in a defined range of tasks to sell and demonstrate beauty or cosmetic products. They follow known routines and procedures and work under direct supervision.

This qualification provides a pathway to work as a retail sales consultant in any business that sells beauty or cosmetic products and services. This can include beauty and hairdressing salons, retail outlets and department stores.

Activities / Tasks
The course provides both theoretical and practical training that is linked directly to the work that Retail Cosmetics related employees undertake. The course includes:
- How to sell retail confidently;
- How to effectively use equipment for facial treatments;
- Recommending skin care and services based on skin consultation; and
- Creating a portfolio of work.

Assessment
Assessment is conducted using a combination of project based practical tasks, theory test and design folios/briefs. The assessment of your overall competence at this certificate level will be undertaken by a qualified assessor and your competence judge using all of these tasks. Students will be given a fair and adequate assessment process that include the option of an assessment re-sit.
Course Content
Wednesday 9.00am – 12.30pm or 1.00pm – 4.30pm or
Friday 9.00am – 12.30pm

Pathways
After achieving SHB202116 Certificate II in Retail Cosmetics, individuals may undertake further education and training.

Length of the Course
This course runs for one year.

Enrolment Process
Students must apply through their VET coordinator at their home school and complete the enrolment form at the PLVC VET Enrolment evening.