



CHC32015 Certificate III in Community Services Course Information Brochure

Description of Course

This qualification may be used as a pathway for workforce entry as community services workers who provide a first point of contact and assist individuals in meeting their immediate needs. At this level, work takes place under direct, regular supervision within clearly defined guidelines.

Activities / Tasks

The course provides both theoretical and practical training that is linked directly to the work that Community Service related employees undertake. The course includes:

- Learning about Australian Indigenous Culture and how to work with various other marginalised cultural groups;
- Creating and delivering interactive activities and experiences to young adults with learning difficulties;
- Learning about homelessness and its complexities; and
- Several excursions to places including; The Big issue, Melbourne City Mission and Bujilaka (Aboriginal Exhibition).

Assessment

Assessment is conducted using a combination of project based practical tasks, theory test and design folios/briefs. The assessment of your overall competence at this certificate level will be undertaken by a qualified assessor and your competence judge using all of these tasks. Students will be given a fair and adequate assessment process that include the option of an assessment re-sit.

Course Content

Units 1 & 2, Wednesday 9.00am – 12.30pm

Code	Units of Competency	Nominal Hours
HLTWHS002	Follow safe work practices for direct client care	25
BSBWOR202	Organise and complete daily work activities	20
CHCCOM001	Provide first point of contact	35
CHCCOM005	Communicate and work in health and community services	30
CHCDIV001	Work with diverse people	40
HLTWHS006	Manage personal stressors in the work environment	25
HLTAID003	Provide first aid	18
CHCPRT001	Identify and respond to children and young people at risk	40
CHCVOL001	Be an effective volunteer	25
Total Nominal Hours		258



Units 3 & 4, Wednesday 1.00pm – 4.30pm

Code	Units of Competency	Nominal Hours
CHCCCS016	Respond to client needs	60
CHCCDE003	Work within a community development framework	65
CHCCDE004	Implement participation and engagement strategies	85
Total Nominal Hours		210

Pathways

After achieving CHC32015 Certificate III in Community Services, individuals may undertake further education and training or enter the workforce as community services workers.

Length of the Course

This course runs for two years.

Auspicing Registered Training Organisation

Australian Institute of Education and Training

Enrolment Process

Students must apply through their VET coordinator at their home school and complete the enrolment form at the PLVC VET Enrolment evening.