



## CHC32015 Certificate III in Community Services (Partial completion) Course Information Brochure

### Description of Course

This qualification may be used as a pathway for workforce entry as community services workers who provide a first point of contact and assist individuals in meeting their immediate needs. At this level, work takes place under direct, regular supervision within clearly defined guidelines.

*Please note, this course incorporates CHC22015 Certificate II in Community Services.*

### Activities / Tasks

The course provides both theoretical and practical training that is linked directly to the work that community service related employees undertake. The course includes:

- Learning about Australian Indigenous Culture and how to work with various other marginalised cultural groups;
- Creating and delivering interactive activities and experiences to young adults with learning difficulties;
- Learning about homelessness and its complexities; and
- Several excursions to places relevant to community services.

### Assessment

Assessment is conducted using a combination of project based practical tasks, theory test and design folios/briefs. The assessment of your overall competence at this certificate level will be undertaken by a qualified assessor and your competence judge using all of these tasks. Students will be given a fair and adequate assessment process that include the option of an assessment re-sit.

### Course Content

Year 1 (First and second year students will study Year 1 in 2019)

Wednesday 1.00pm – 4.30pm

Code	Units of Competency	Nominal Hours
BSBWOR202	Organise and complete daily work activities	20
CHCCOM001	Provide first point of contact	35
CHCCOM005	Communicate and work in health and community services	30
CHCDIV001	Work with diverse people	40
HLTWHS001	Participate in workplace health and safety	20
FSKWGTG09	Write routine workplace texts	15
FSKOCM07	Interact effectively with others at work	10
FSKRDG10	Read and respond to routine workplace information	15
FSKLRG09	Use strategies to respond to routine workplace problems	15



<b>Total Nominal Hours</b>	<b>200</b>
----------------------------	------------

Year 2  
2020

<b>Code</b>	<b>Units of Competency</b>	<b>Nominal Hours</b>
CHCCCS016	Respond to client needs	60
CHCCDE003	Work within a community development framework	65
CHCCDE004	Implement participation and engagement strategies	85
<b>Total Nominal Hours</b>		<b>210</b>

### Pathways

After achieving CHC22015 Certificate II in Community Services, individuals may undertake further education and training, including:

- Certificate III Individual Support
- Certificate IV Alcohol and other drugs
- Certificate IV Disability
- Certificate IV Youth Work
- Diploma Early Childhood Education
- Diploma Community Service
- Bachelor of Social Work

With additional training and experience possible future career opportunities may include work in the following areas/sectors:

- Social Worker
- Community Worker
- Counsellor
- Childcare Worker
- Careers Counsellor
- Civil Celebrant
- Health Promotion Officer
- Drug and Alcohol Counsellor
- Teacher's Aide
- Prisons Officer
- Youth Worker

### Length of the Course

This course runs for two years.

### Auspicing Registered Training Organisation

IVET (RTO Code: 40548)

### Enrolment Process

Students must apply through their VET Coordinator at their home school and complete the enrolment form at the PLVC VET Enrolment evening.